

YOUNG PEOPLE'S ROUGH SLEEPING CENSUS PILOT 2024

Local services information guide

Thank you for your help with our research.

If you would like support, below is a list of organisations that might be able to help you.

Lambeth Housing Department

If you're already homeless, or likely to become homeless within the next 8 weeks you can apply for help getting somewhere to live from your local council. This is known as making a homeless application. The council will investigate your situation to decide what help they might be able to give you. The council might have to give you emergency housing straightaway while they look at your application, you should always ask for this.

Opening hours: Monday-Friday 9am-5pm

Address: 6 Brixton Hill, SW2 1EG

Phone number: 020 7926 4200

Email address: housingadvice@lambeth.gov.uk

Lambeth Homelessness Day Centres/Advice Services

Spires Day Centre, Streatham: SPIRES operates day centres from multiple locations in Lambeth. Clients can access food and case work advice. They also operate women only drop in every Thursday.

Opening Times:

- Mondays and Thursdays: 9am – 11am - St Leonards Church, 8 Tooting Bec Gardens, SW16 1RB
- Tuesdays and Fridays: 9am – 12pm - St Lukes Church, 13 Norwood High Street, SE27 0DT
- Thursdays: 9am – 12.30pm – Women's drop-in - 2nd Floor Elmfield House 5 Stockwell Mews, SW9 9GX

Phone Number: 020 8696 0943

Email address: info@spires.org.uk

Webber St day centre, Waterloo: Clients will have access to food, shelter, showers, clothing and case work support

Opening Times: **Breakfast takeaways only for the month of July as closed for refurbishment. Open from 8am outside of the building.**

Address: 6-8 Webber Street, London SE1 8QA

Phone Number: 020 7928 1677

Email Address: Dan.burrows@lcm.org.uk

Ace of Clubs Day Centre, Clapham: Clients will have access to food including afternoon hot meals, shelter, showers, toiletries and casework. Also provides health screening and advice sessions, and free alundry service.

Opening Times: Mon – Friday 12pm – 4pm.

Address: St Alphonsus Road, London SW4 7AS

Phone Number: 020 7720 2811

Email Address: info@aceofclubs.org.uk

London Ascent domestic abuse advice line: West London (Women and Girls Network)

Immediate, free and confidential information, advice, advocacy and support for women and girls (14 years+) affected by gendered violence and abuse. The Advice Line is also open to professionals who need support on cases related to gender violence.

Opening hours: Monday to Friday 10:00- 16:00, and from 18:00-21:00 on Wednesdays

Phone number: 0808 801 0660

Email: advice@wgn.org.uk

Immigration advice service

Brixton Advice Centre – provide immigration and asylum advice alongside advice for debt, housing, benefits

Opening hours: Monday-Thursday 10am-12pm drop in

Phone number: 0207 733 7554 Monday-Thursday 10am - 3pm

Email address: Info@brixtonadvice.org.uk

Address: 167 Railton Road, London SE24 0LU

Lambeth Somali Community Association: Offers advice and information for the Somali community around housing issues, welfare rights, health and immigration issues.

Opening hours: Monday-Friday 9am-5pm

Phone number: 020 7738 6372

Email address: lamsom@lamsom.org.uk

Address: 13-15 Stockwell Road, London SW9 9AU

Lambeth Mental health crisis support

South London and Maudsley NHS Trust Crisis Line: Provides immediate mental health support to anyone who needs it.

Opening hours: 24-hour helpline

Phone number: 0800 731 2864 (Option 1)

Lambeth Single Point of Access (SPA): SPA helps adults 18-65 get access to the right services first time.

Opening Hours: Monday to Friday, 9 am to 5 pm,

Phone number: 0800 090 2456

Email Address: LambethSPAReferrals@slam.nhs.uk

Benefit/welfare advice service

Brixton Advice Centre: Legal support from qualified lawyers offering advice in housing, debt and benefits.

Opening hours: Monday-Thursday 10am-12pm drop in

Phone number: 0207 733 7554 Monday-Thursday 10am - 3pm

Email address: Info@brixtonadvice.org.uk

Address: 167 Railton Road, London SE24 0LU

Other useful numbers:

StreetLink: 0300 500 0914

StreetLink exists to help end rough sleeping by enabling members of the public to connect people sleeping rough with the local services that can support them. You can contact StreetLink yourself, or a member of the public can help you to do this. StreetLink is not an emergency service and cannot directly provide accommodation. You can contact them online at www.streetlink.london

Shout: 24/7, Text SHOUT to 85258

Shout provides free, 24/7 text support for young people across the UK experiencing a mental health crisis. All texts are answered by trained volunteers, with support from experienced clinical supervisors. Texts are free from EE, O2, Vodafone, 3, Virgin Mobile, BT Mobile, GiffGaff, Tesco Mobile and Telecom Plus.

Papyrus: 24/7, 0800 068 4141 or 07860 039967

Offers confidential advice and support if you're struggling with suicidal thoughts, and information about how to make a safety plan. Its helpline service is available to anybody under the age of 35 experiencing suicidal thoughts, or for anyone concerned that a young person could be thinking about suicide.

The Mix: www.themix.org.uk

The Mix is a UK based charity that provides free, confidential support for young people under 25 via online, social and mobile. It provides support around mental health, relationships, school life, housing and any other issues all year round. Email or chat one-to-one online 4pm-11pm Monday to Friday or sign up for free counselling online.

Samaritans: 24/7, call 116 123

Whatever you're going through, a Samaritan will face it with you. We're here 24 hours a day, 365 days a year. We offer a safe place for you to talk any time you like, in your own way – about whatever's getting to you. We won't judge you or tell you what to do, we'll listen to you

NHS 111: Call 111 or go to 111.nhs.uk

NHS 111 can help if you have an urgent medical problem and you're not sure what to do.

Police 101: Call 101

Call the police on 101 for non-emergency enquiries.

Emergency services

These services cannot provide immediate emergency support in person – for situations in which you feel in immediate danger or need emergency medical support, call 999.