

## **FAQS**

### **ARE THESE SCHEMES TAXABLE?**

No, they are not taxable

### **WILL THESE PAYMENTS AFFECT MY OTHER BENEFITS?**

No, getting these payments won't affect your other benefits.

### **DO I NEED TO APPLY FOR THESE SCHEMES?**

Most of the government schemes are designed to pay people automatically so you won't need to apply.

If you're struggling at any point, you can ask your council if they have a scheme that can help you. Different councils have set up different schemes, but councils have been provided with money to help people who are struggling.

### **I HAVE A PREPAYMENT METER – WILL I STILL GET HELP?**

Yes, you will still get help even if you're on a prepayment meter. Depending on your energy company, you might get a £400 credit applied to your meter during the winter, or you might be sent vouchers for £400 of energy.

### **WHAT ABOUT THE £150 COUNCIL TAX REBATE– DO I STILL GET THAT?**

People living in properties banded A-D had a £150 council tax rebate announced in the chancellor's Spring Statement in March.

Most people who pay their council tax by direct debit have already had their £150 council tax rebate. If you haven't had it yet or don't pay by direct debit you need to get in touch with your council to find out how to get it.

### **MY RENT INCLUDES BILLS – WILL I GET THE £400 PAYMENT?**

The £400 payment will be applied as a discount to your energy bill. You might need to talk to your landlord about how this will affect how much you pay to your landlord for rent and bills.

**IF I START MY BENEFITS CLAIM NOW OR AFTER MAY 25<sup>TH</sup> 2022. CAN I GET THE EXTRA HELP?**

You are too late now to get the help for people getting disability benefits. You are also too late to get the first instalment of the £650 payment to people on means tested benefits. It is still worth claiming any benefits you are entitled to because this will increase your income overall.