



DEPAUL

Homelessness has no place

Danger Zones and Stepping Stones: Phase Two

Appendices

Sarah McCoy, Depaul UK

APPENDIX A: ETHICAL STATEMENT

Danger Zones and Stepping Stones: a quantitative study of young people's use of temporary living arrangements (TLAs)

Background

In April 2016, Depaul UK launched Danger Zones and Stepping Stones. This in-depth research report explored young people's use of temporary living arrangements (TLAs) between periods of stable accommodation. Through this qualitative research, evidence of the following was found:

- Young people make use of a huge variety of temporary arrangements while out of stable accommodation, including: staying with friends, with family members, in large hostels, in smaller accommodation projects, in bed and breakfasts, in squats, and on public transport
 - Many of the categories of accommodation mentioned by young people were extremely diverse. For example, "staying with friends" included staying with the families of close friends, as well as staying with strangers or at all-night parties.
 - The temporary living arrangements that young people access vary hugely in terms of the risk posed to young people. We found evidence of: physical, mental and sexual abuse; damage to emotional health and self-esteem; poor sleep and nutrition; difficulties engaging with or accessing work or education; and damage to relationships.
 - Temporary living arrangements also varied in terms of the support that was available to young people. While some accommodation options merely provided a roof over young people's heads for a night, others provided supported them to escape homelessness and secure somewhere more permanent to live.
- It is not uncommon for young people to move away from potentially beneficial circumstances to avoid "putting on" the people accommodating them. This leads to them seeking out situations where they feel less of a burden – for instance all-night parties – but where they were given little support to move into more stable accommodation, leaving them trapped in temporary living.

Based on this research, Depaul UK created Danger Zones or Stepping Stones, a new model for assessing young people's temporary living circumstances. The aim of the model is to support decision-making within the homelessness sector by preventing judgments based on inappropriate assumptions of what phrases such as "sofa surfing" or "staying with friends" mean. Using the model, young people's circumstances are assessed according to the level of risk that they will experience harm as a result of their temporary living arrangements, and the capacity of the people accommodating them to support them out of homelessness. If this model was widely adopted, we believe it would lead to more effective prioritisation of cases, more young people receiving the help they need, and more young people moving on to situations that are genuinely helpful and safe.

Rationale for this research

The initial phase of Danger Zones research involved in-depth interviews with 17 young people. Although this qualitative research was hugely valuable for the insights it has provided, we do not know if the experience of those involved in the study is representative of experiences more widely. We wish to undertake a larger scale quantitative study to assess the scale of the issues identified in our original research, as well as investigate any correlation that exists between, for example, different types of accommodation and feelings and/or experience of danger/insecurity or support/stability.

Ethical guidance

A Governance and Ethics Committee has been formed to provide overall steering and ethical oversight to this project. The Committee's role is to: provide feedback to the Research Team on research design, processes and documentation; protect and promote the interests of potential and actual research subjects; and promote professional responsibility and accountability across all aspects of the project. It comprises representatives from both inside and outside Depaul. Members are: Professor Jenny Pearce, University of Bedfordshire; Dr Beth Watts, Heriot-Watt University; Jennifer Harris, Homeless Link; Jason Stacey, YMCA; Carole Easton, Trustee of Depaul UK; Martin Houghton-Brown, Depaul UK (CEO, 2012-17); Alexia Murphy, Depaul UK (Executive Director of Services); Simone Newman, Depaul UK (Assistant Area Director); Kester Young, Depaul UK (Service Manager); and Melissa Noel, Depaul UK (Service Manager).

The Research Team

The research is led by Sarah McCoy – Depaul's Data, Evaluation and Research Manager, with support from Rita Pilkington – Depaul's Data and Evaluation Officer. Ollie Wilson (Senior Communication and External Affairs Manager) and Dan Dumoulin (Policy and Public Affairs Manager) will be leading on the publication and launch of the research report in March 2018.

Methodology

Questionnaire:

Using the findings from the initial research, Depaul UK's Research Manager will develop the questionnaire in collaboration with project and senior management. It will be fully designed to make it visually appealing and easy to complete. The questionnaire will then be piloted with approximately 10 young people accessing Depaul's services who will provide feedback on the content of the questionnaire, the language used and its look and feel. Any necessary amendments will be made before the questionnaire is finalised.

Distribution:

Approximately 50 youth homelessness services across England will be recruited for involvement in the study. Some will be accessed via the Homeless Link network and others through existing professional contacts. Effort will be made to ensure a diverse mix of organisations is included in terms of: geographical location; the type of services provided, and the type of young person typically accessing services. In particular, we will ensure that organisations working with BME, LGBT and young people who have been through the care system are well represented within the sample.

Organisations taking part in the study will be provided with a "Welcome pack" including: information about the research and ethical assurances; instructions for how to participate/what will be expected of them; a number of printed questionnaires (depending on their client footfall), and a pre-paid return envelope. Each organisation will be required to nominate a coordinator for the project. This person will be responsible for ensuring all tasks are completed on time and will be our main contact for the duration of the project.

Services will be asked to distribute the questionnaires to all clients accessing their services during a specified seven-day period. They will then be given a further three weeks to collect completed questionnaires and post them back to the project team. An online version of the questionnaire will remain open during this period so that anybody who would prefer to complete it electronically can do so.

Data processing:

Depaul UK will work with an external research organisation, QA Research, to process the data from the paper and online versions of the questionnaire. This organisation will manage all data entry and produce data tabulations (merging data from the paper and online versions) to specifications that have been previously agreed with Depaul UK. These will include cross-tabulations and significance-testing where relevant.

Report and dissemination:

Depaul UK will analyse the survey data and produce a full report of its findings, including an executive summary. Implications for policy and service provision will be fully discussed, and areas for further research identified.

The report will be launched in March 2018 at a seminar hosted by Depaul UK at its headquarters at Sherborne House, south London.

Steps for safeguarding young people

- With the questionnaire, young people will be given an information sheet that will include detailed information about why we are doing the research and what their responses will be used for.
- The questionnaire will include questions about topics that may be upsetting for some young people. To minimise the likelihood of distress:
 - The Governance and Ethics Committee will advise the research team on the content of the questionnaire, including appropriateness of language and sensitivity of questions.
 - The questionnaire will be piloted with young people before it is released nationally so any questions that may cause distress can be identified and amended.
 - The questionnaire will be distributed by services that know the young people they work with. While we do not want to give a bias to our sample in any way, services will be instructed not to give the questionnaire to any young person who may find it particularly distressing.
 - Within the information letter young people will be given instructions for how to access support if contributing to our research causes them any distress (this will include contact details of the research lead). It will also be made clear that young people can stop completing the questionnaire at any point if it is upsetting them.
 - While the questionnaire is anonymous and the majority of young people will complete it alone, those with particular support needs may need help to do so. In such circumstances, it is possible that a young person may disclose that they, or another vulnerable person, is at risk of harm. We will make it clear to young people

in the documentation that if this happens the person supporting them may need to share the information with an appropriate professional. We will ensure that all organisations involved in the study have appropriate safeguarding procedures in place to protect research participants should they be required.

- All contributions to the research will be anonymous. If young people wish to enter our prize draw (see below), they will be asked for their name and contact details. This information, however, will be kept separately to the main data and not used for analysis under any circumstances.
- If young people are asked and agree to attend the launch event to speak about their experience of temporary accommodation, all appropriate permissions will be sought beforehand.

Incentives

All young people who participate will be able to enter a prize draw to win up to £100 of shopping vouchers (there are 18 prizes of £10 - £100 available). Those who complete the paper version of the questionnaire will be asked to provide their name and contact details on a detachable section which will be kept separately. Those who complete the online version will be asked for their contact details at the end of the questionnaire. This data, however, will be exported separately and not used for analysis.

Storage and use of data

- Completed paper questionnaires will be posted to, and the online version managed by, Qa Research. The data will be processed and a set of data tables sent to Depaul UK via email. These tables will include no identifiable data.
- Once the data tables have been produced, Qa Research will send the completed questionnaires (both paper and online versions) to Depaul UK.
- Qa Research and Depaul UK will store the data in line with the Data Protection Act 1998. Any identifying information (collected for participation in the prize draw) will be separated from the main data and destroyed once it is no longer needed. Completed questionnaires will be kept for one year before being destroyed.

Further information and complaints

For further information, please contact Sarah McCoy (Depaul UK's Data, Research and Evaluation Manager) at sarah.mccoy@depaulcharity.org.uk or by telephone on 07966 927148. Any complaints about the conduct of the research should be addressed in the first instance to Alexia Murphy (Depaul's Executive Director of Services) at alexia.murphy@depaulcharity.org.uk or by telephone on 020 7939 1230.

APPENDIX B: RISK ASSESSMENT

To ensure the safety of those involved in Depaul UK research projects, and the validity and integrity of research data, please complete the following table to identify any possible risks and associated mitigating strategies. Please consider:

- Risk to research participants
- Risk to researchers
- Risk to research quality

Project: Danger Zones: Quantitative survey phase

Project lead(s): Sarah McCoy

Dates of fieldwork: September 2017 - March 2018

	Identified risks	Likelihood	Potential outcome	Risk management/mitigating factors
Risk to research participants	Some question topics included in the questionnaire may be upsetting for some young people	Low risk	- Psychological distress	<ul style="list-style-type: none"> - The Governance and Ethics Committee will advise the research team on the content of the questionnaire, including appropriateness of language and sensitivity of questions. - The questionnaire will be piloted with young people before it is released nationally so any questions that may cause distress can be identified and amended. - The questionnaire will be distributed by services that know the young people they work with. While we do not want to give a bias to our sample in any way, services will be instructed not to give the questionnaire to any young person who may find it particularly distressing. - Within an information letter young people will be given instructions for how to access support if contributing to our research causes them any distress (this will include contact details of the research lead). - It will be made clear that young people can stop completing the questionnaire at any point if it is upsetting them.
	Disclosure of information that reveals potential harm to vulnerable person	Low	- Potential harm if information is not acted on	<ul style="list-style-type: none"> - There is only one open-ended question in the questionnaire so disclosure of such information is very unlikely. - We are not collecting identifiable information so our response in these circumstances will be limited. If we receive information of this nature, we will alert the service-provider from which the questionnaire was collected.
	Disclosure of information about poor practice from Depaul	Low	- Psychological or physical harm if poor practice continues	<ul style="list-style-type: none"> - Comments will be discussed with service providers/management. - If necessary, appropriate action will be taken immediately to resolve practice issues.
	Disclosure of information about poor practice from other service providers	Low	- Psychological or physical harm if poor practice continues	<ul style="list-style-type: none"> - Because of how the questionnaire has been designed, it is unlikely that comments will be made about specific providers. - Any comments will be passed to service providers to deal with as they see fit. - Service providers will be warned that this might occur from the outset.
	Loss of sensitive/ personal information	Low	<ul style="list-style-type: none"> - Psychological distress - Identity fraud 	<ul style="list-style-type: none"> - The only personal information we will collect will be name and contact details for entry into the prize draw. - Once winners have been selected and contacted this information will be destroyed/deleted.
Risks to researchers	None present.			

Risk to research quality	Insufficient organisations recruited for participation	High	- Insufficient data available for analysis	<ul style="list-style-type: none"> - We will make use of a range of channels in order to access and recruit organisations, including: Homeless Link's network, Depaul UK's professional contacts; the networks of Governance and Ethics Committee members. - Sarah McCoy and Rita Pilkington will contact organisations directly to explain the project to them. - All participating organisations will be named in the final report and invited to the report launch. - If necessary, fieldwork can be extended to allow for more organisations to get involved.
	Insufficient questionnaires returned	High	- Insufficient data available for analysis	<ul style="list-style-type: none"> - Representatives from participating organisations will be given clear instructions regarding the distribution of surveys, as well as a stamped addressed envelope to return them in. - We are incentivising the survey with a chance to win one of 18 shopping vouchers (value between £10 and £100), which should encourage interest without biasing response. - During fieldwork, organisations will receive regular reminders to encourage young people to complete the questionnaire. - If necessary, fieldwork can be extended to allow more time for questionnaires to be completed.
	Sampling bias	Medium	- Findings will be disproportionately influenced by the experiences of certain demographic groups.	<ul style="list-style-type: none"> - We will aim to recruit organisations that work with a cross-section of young people in terms of location, gender, age, sexual orientation and ethnicity. - As questionnaires are returned, we will monitor the demographic make-up of the sample. If it is biased in any way, we will aim to obtain further questionnaires from other groups to offset this.
	Duplicate questionnaires	Low	- Damage to data quality	<ul style="list-style-type: none"> - The majority of young people who complete a questionnaire will enter the prize draw. We will monitor returned questionnaires for duplicate names and contact information. - If duplicates are identified and questionnaires are complete, the first will be included in the analysis and subsequent questionnaires discarded.
	Respondents from outside age bracket	Low	- Damage to data quality	<ul style="list-style-type: none"> - It will be made clear that only young people aged 16 – 25 should complete the questionnaire. - If a questionnaire is returned that has been completed by someone outside of this age bracket it will not be included in our analysis.
	Lack of clarity in questionnaire	Low	- Damage to data quality	<ul style="list-style-type: none"> - The questionnaire will be reviewed by the Governance and Ethics Committee to ensure questions are clear and unambiguous. - Before its national launch, the questionnaire will be tested by at least 10 young people within Depaul UK. Following their comments, amendments will be made before the questionnaire is finalised.

APPENDIX C:
INFORMATION FOR YOUNG PEOPLE



Your experience of temporary living: A research project by Depaul UK

Who are we?

Depaul UK is a national organisation that supports young people who are homeless or at risk of becoming so. Through a range of housing-related services, we support hundreds of young people into secure accommodation and help them to access the things they need to have a better future. For more information about the services we provide, please visit our website: <http://uk.depaulcharity.org/>.

What are we doing?

Back in 2016, we launched a piece of research called 'Danger Zones and Stepping Stones' that looked at young people's experience of temporary accommodation. Our research showed that the places young people stay are really varied and that some are much safer than others.

As a follow-up to this research, we're asking young people around the country to complete a questionnaire about their experiences. This is so we can see if the issues we uncovered affect more people than those we interviewed. We also want to be able to see which accommodation types are most likely to be risky for young people.

Why are we doing it?

We're doing this research because we want to help more young people out of homelessness safely. With the information we collect, we hope to be able to:

- help service providers around the country to improve the services they offer, so that many more young people are given the support they need
- help services more effectively influence local and Government policy
- raise money for homelessness services so that more resources are available to support young people like you

What do we want from you?

If you are a young person aged between 16 and 25 and you have experience of not having a stable/long-term place to live, you can contribute to our research by completing the questionnaire you have been given with this letter. If you'd like support to complete the questionnaire please ask a member of staff. If you prefer, there is an online version of the questionnaire available here: <http://surveys.qaresearch.co.uk/temporaryliving.asp>

The questionnaire will take around 10 minutes to complete and asks you about the places you have stayed between periods of stable accommodation. Your answers will be completely anonymous to Depaul UK. If you complete the questionnaire with a staff member and in the process disclose something that makes them worried about you or someone else, they may need to share this with an appropriate professional. If this happens they will discuss any concerns they have with you first.

What will you get from us?

Everyone who completes a questionnaire will have the opportunity to enter a prize draw to win up to £100 of shopping vouchers. To enter, please provide us with your name and contact details when asked. We won't link this information to your responses in any way.

What will happen afterwards?

Once we've collected all the completed questionnaires we'll be writing a report on what we've learnt. Our report will be shared far and wide and will be available to read on our website.

Who can I contact for more information?

If you have any questions or comments about this research, please contact Sarah McCoy, Depaul's Data, Evaluation and Research Manager, at any time. She can be reached by email at sarah.mccoy@depauluk.org or by phone on 07966 927148.

APPENDIX D: **INFORMATION FOR STAFF**

Danger Zones and Stepping Stones: a quantitative study of young people's use of temporary living arrangements (TLAs)

Information for staff

Who are we?

Depaul UK is a national organisation that supports young people who are homeless or at risk of becoming so. Through a range of housing-related services, we support hundreds of young people into secure accommodation and help them to access the things they need to have a better future. For more information about the services we provide, please visit our website: <http://uk.depaulcharity.org/>.

What are we doing?

In 2016, we launched a piece of research called Danger Zones and Stepping Stones that looked at young people's experience of temporary accommodation. Through this research, we found evidence of the following:

- Young people make use of a huge variety of temporary arrangements while out of stable accommodation, including: staying with friends or with family members, large hostels, smaller accommodation projects, bed and breakfasts, squats, and public transport
- Many categories of accommodation are extremely diverse. For example, "staying with friends" included staying with the families of close friends, as well as staying with strangers or at all-night parties.
- Temporary living arrangements vary hugely in terms of the risk they pose to young people. We found evidence of: physical, mental and sexual abuse; damage to emotional health and self-esteem; poor sleep and nutrition; difficulties engaging with or accessing work or education; and damage to relationships.
- They also vary in terms of the support that is available to young people. While some accommodation options merely provide a roof over young people's heads for a night, others support them to escape homelessness and secure somewhere more permanent to live.
- It is not uncommon for young people to move away from potentially beneficial circumstances to avoid "putting on" the people accommodating them. This leads to them becoming trapped in temporary living.

As a follow-up to this work, we are conducting a large-scale quantitative study to see if the experience of those involved in the initial research were representative of young people's experiences more widely. We also want to be able to see which accommodation types are most likely to be risky for young people and which are more likely to help them out of homelessness.

Why are we doing it?

We are doing this research because we want to help more young people out of homelessness and prevent them from experiencing harm. With the information we collect, we hope to be able to:

- help service providers around the country to improve the services they offer, so that many more young people are given the support they need
- help the sector to speak with more authority and confidence when trying to influence local and Government policy
- help raise money for homelessness services so that more resources are available to support young people nationwide

What do we want from you?

We need your help to ensure the young people using your service complete the questionnaire.

We would like as many of the young people you support to take part in the study. All those participating must be 16 - 25 years old and have some experience of homelessness/temporary accommodation, but there are no other selection criteria. We would like all young people to complete the questionnaire whether they are new to your service or a long-term client, and regardless of their background. The closer we can get to 100 percent completion, the more confidence we will have that the experience of those completing the questionnaire is representative of the experience of your service users more widely.

With the questionnaires that you have been given there are also copies of an information sheet for young people. Please ensure that young people are given a copy of this when they are asked to complete the questionnaire as it explains the study and gives them details of who to contact if they have any questions. The questionnaire has been designed to be completed anonymously, but if they would prefer to do so with your support, that's OK. We

don't want to exclude young people from the sample because of literacy or language issues.

Please bear in mind that some of the issues covered in the questionnaire may be distressing for some young people. While we don't want to give bias to our sample in any way, please use your professional discretion and avoid asking young people to complete the questionnaire if you are concerned it will cause undue distress or harm. It is possible that while you are supporting a young person to complete the questionnaire they may disclose that they, or another vulnerable young person, may be at risk. In the information sheet for young people we state that in such circumstances you may need to share the disclosed information with an appropriate professional. Please follow your organisation's standard safeguarding procedures if this situation occurs.

If young people would prefer to complete the questionnaire online they can do so at the following address: <http://surveys.qaresearch.co.uk/temporarilyliving.asp>

Please collect all completed paper questionnaires and give them to the person who is coordinating your project/organisation's contribution to this research. We must receive all completed questionnaires by Friday, 8 December 2017, so please ensure they are with your project coordinator in time for them to send them to us by this date.

Incentives for young people

All young people who participate in the research will be able to enter a prize draw to win up to £100 of shopping vouchers. We have £400 of vouchers to give away: one prize of £100, two of £50, five of £20 and ten of £10. Those who complete the paper version of the questionnaire should provide their name and contact details on the last page which will be kept separately to the rest of the questionnaire. Those who complete the online version will be asked for their contact details at the end of the questionnaire. This data, however, will be exported separately and not used for analysis.

What will happen afterwards?

Once all completed questionnaires have been submitted, we will produce a full report of our findings. This report will be launched in late 2017 at an event attended by young people, representatives from contributing and/or partner organisations, service commissioners, current and potential funders, and key political/influential figures.

Who can I contact for more information?

If you have any questions or comments about this research, please contact Sarah McCoy, Depaul UK's Data, Evaluation and Research Manager, at any time. She can be reached by email at sarah.mccoy@depaulcharity.org.uk or by phone on 07966 927148.

APPENDIX E: LETTER TO COORDINATORS AT PARTICIPATING ORGANISATIONS

[Coordinator name]
[Organisation name]
[Organisation address]

Sarah McCoy
Data, Evaluation and Research Manager
Depaul UK
Sherborne House
34 Decima Street
London
SE1 4QQ

Dear [First name],

Re: Danger Zones and Stepping Stones: a quantitative study of young people's use of temporary living arrangements (TLAs)

Thank you for agreeing for your organisation/project to take part in Depaul's study into young people's experience of temporary living arrangements (TLAs). This important study is a follow-up to the original Danger Zones and Stepping Stones research undertaken by the charity in 2016.

With the support of organisations/projects like yours, Depaul UK hopes to improve the sector's understanding of young people's experiences, so that we are more equipped to keep them safe and help them out of homelessness.

Enclosed you will find several copies of the Danger Zones and Stepping Stones questionnaire. There is also an information sheet for every young person that completes the questionnaire (including my contact details if they have any questions), and some copies of a further information sheet for staff who may be distributing the questionnaires on your behalf and/or supporting young people to complete them.

Please ask as many young people as possible to complete a questionnaire by Friday 1 December. All young people are able to contribute to this research, as long as they are aged 16 - 25 and have some experience of homelessness/temporary living. Where possible, we would prefer young people to complete the questionnaire on paper. However, there is an online version available if needed here: <http://surveys.qaresearch.co.uk/temporaryliving.asp>

I have sent you electronic versions of all of the documents in this pack for you to print if you need more. If you print additional questionnaires, please ensure they are marked with the number 000043 so we know they have come from your organisation/project when we're analysing the data.

Once the questionnaires have been completed, please use the enclosed stamped addressed envelope(s) to return them to Qa Research (the agency we are using to process the data) no later than Friday, 8 December 2017.

You'll find more information about the study and what we'd like from you below. If you have any further questions, please free to contact me at any time on 07966 927148 or at sarah.mccoy@depaulcharity.org.uk.

Thank you in advance for your support. This important research couldn't happen without you.

Yours sincerely,

Sarah McCoy
Data, Evaluation and Research Manager

Information for participating organisations

Background

In April 2016, Depaul UK launched Danger Zones and Stepping Stones. This in-depth research report explored young people's use of temporary living arrangements (TLAs) between periods of stable accommodation. Through this qualitative research, evidence of the following was found:

- Young people make use of a huge variety of temporary arrangements while out of stable accommodation, including: staying with friends, with family members, in large hostels, in smaller accommodation projects, in bed and breakfasts, in squats, and on public transport
- Many of the categories of accommodation mentioned by young people were extremely diverse. For example, "staying with friends" included staying with the families of close friends, as well as staying with strangers or at all-night parties.
- The temporary living arrangements that young people access vary hugely in terms of the risk posed to young people. We found evidence of: physical, mental and sexual abuse; damage to emotional health and self-esteem; poor sleep and nutrition; difficulties engaging with or accessing work or education, and damage to relationships.
- Temporary living arrangements also varied in terms of the support that was available to young people. While some accommodation options merely provided a roof over young people's heads for a night, others provided supported them to escape homelessness and secure somewhere more permanent to live.
- It is not uncommon for young people to move away from potentially beneficial circumstances to avoid "putting on" the people accommodating them. This leads to them seeking out situations where they feel less of a burden – for instance all-night parties – but where they were

given little support to move into more stable accommodation, leaving them trapped in temporary living.

Based on this research, Depaul UK created Danger Zones or Stepping Stones, a new model for assessing young people's temporary living circumstances. The aim of the model is to support decision-making within the homelessness sector by preventing judgments based on inappropriate assumptions of what phrases such as "sofa surfing" or "staying with friends" mean. Using the model, young people's circumstances are assessed according to the level of risk that they will experience harm as a result of their temporary living arrangements, and the capacity of the people accommodating them to support them out of homelessness. If this model was widely adopted, we believe it would lead to more effective prioritisation of cases, more young people receiving the help they need, and more young people moving on to situations that are genuinely helpful and safe.

Rationale for this research

The initial phase of Danger Zones research involved in-depth interviews with 17 young people. Although hugely valuable for the insights it has provided, we do not know if the experience of those involved in the study is representative of experiences more widely. We wish to undertake a larger scale quantitative study to assess the scale of the issues identified in our original research, as well as investigate any correlation that exists between, for example, different types of accommodation and feelings and/or experience of danger/insecurity or support/stability.

Ethical guidance

A Governance and Ethics Committee has been formed to provide overall steering and ethical oversight to this project. The Committee's role is to: provide feedback to the Research Team on research design, processes and documentation; protect and promote the interests of potential and actual research subjects; and

promote professional responsibility and accountability across all aspects of the project. It comprises representatives from both inside and outside Depaul. Members are: Professor Jenny Pearce, University of Bedfordshire; Dr Beth Watts, Heriot-Watt University; Jennifer Harris, Homeless Link; Jason Stacey, YMCA; Carole Easton, Trustee of Depaul UK; Martin Houghton-Brown, Depaul UK (CEO, 2012-17); Alexia Murphy, Depaul UK (Executive Director of Services); Simone Newman, Depaul UK (Assistant Area Director); Kester Young, Depaul UK (Service Manager); and Melissa Noel, Depaul UK (Service Manager).

The Research Team

The research is led by Sarah McCoy – Depaul’s Data, Evaluation and Research Manager, with support from Rita Pilkington – Depaul’s Data and Evaluation Officer. Ollie Wilson (Senior Communication and External Affairs Manager) and Dan Dumoulin (Policy and Public Affairs Manager) will be leading on the publication and launch of the research report in March 2018.

What we need from you

Using the findings from the initial research and Depaul UK’s data, Evaluation and Research Manager has developed a questionnaire for this study in collaboration with project and senior management. It has been piloted with 10 young people accessing Depaul UK’s services and fully designed to make it visually appealing and easy to complete. An online version of the questionnaire is also available for those who would prefer to complete it electronically.

Your organisation is one of approximately 50 youth homelessness services across England that have been recruited for involvement in the study. Participating organisations are diverse in terms of: geographical location; the type of services provided; and the type of young person typically accessing services. We have made a particular effort to ensure BME, LGBT and young people who have been through the care system, are well represented within the sample.

Distributing the questionnaire to young people

In this pack we have included a number of paper questionnaires. We would like as many of the young people using your service(s) as possible to complete a questionnaire. All those participating must be 16 – 25 years old and have some experience of homelessness/temporary living, but there are no other selection criteria. We would like all young people to complete the questionnaire whether they are new to your service or a long-term client, and regardless of their background. The closer we can get to 100 percent completion, the more confidence we will have that the experience of those completing the survey is representative of the experience of your service users more widely.

We have also provided copies of an information sheet for staff who may be distributing the questionnaires on your behalf. It is important that staff understand the importance of the research and who they should be asking to complete the questionnaire, so please give a copy of this leaflet to everyone involved.

Finally, there is an information sheet for young people. Please ensure that young people are given a copy of this when they are asked to complete the questionnaire as it explains the study and gives them details of who to contact if they have any questions. The questionnaire has been designed to be completed anonymously, but if participants are more comfortable doing so with support please allow this. We do not want to exclude young people from the sample because of literacy or language issues. If young people would prefer to complete the questionnaire online they can do so at the following address: <http://surveys.qaresearch.co.uk/temporaryliving.asp>

All young people who participate in the research will have the opportunity to enter a prize draw to win up to £100 of shopping vouchers. We have £400 of prizes to give away: one prize of £100, two of £50, five of

£20 and 10 of £10. Those who complete the paper version of the questionnaire should provide their name and contact details on the last page which will be kept separately to the rest of the questionnaire. Those who complete the online version will be asked for their contact details at the end of the questionnaire. This data, however, will be exported separately and not used for analysis.

Sending the questionnaires back to Depaul UK

Depaul UK is working with an external research organisation, Qa Research, to process the data from the paper and online versions of the questionnaire. Once you have collected as many completed questionnaires as possible, please use the enclosed stamped addressed envelope(s) to return them to Qa Research no later than Friday, 8 December 2017. It would be helpful if you could complete a "Returns cover sheet" for every envelope returned (also enclosed) so that we have a record of what you are returning to us.

Data analysis, reporting and launch

Once all completed questionnaires have been returned, Qa Research will produce a complete set of data tabulations for Depaul UK, including data from both the paper and online versions of the questionnaire. The Research Team will then analyse the survey data and produce a full report of its findings, including an Executive Summary. Implications for policy and service provision will be fully discussed, and areas for further research identified.

The report will be launched in March 2018 at a seminar hosted by Depaul UK at its headquarters at Sherborne House, south London. You will be invited to this event, and there may be an opportunity for some of the young people from your organisation who contributed to the research to be involved as well. Also attending will be service commissioners, current and potential funders of homelessness services, and key political/influential figures.

Further information and complaints

We will be in touch throughout the fieldwork period to give you any support we can. If you have any questions in the meantime, please contact Sarah McCoy (Depaul's Data, Research and Evaluation Manager) at sarah.mccoy@depaulcharity.org.uk or by telephone on 07996 927148. Any complaints about the conduct of the research should be addressed in the first instance to Alexia Murphy (Depaul's Executive Director of Services) at alexia.murphy@depaulcharity.org.uk or by telephone on 020 7939 1230.

APPENDIX F:

ETHICS COMMITTEE TERMS OF REFERENCE

Committee members:

- Carole Easton, Trustee, Depaul UK
- Prof. Jenny Pearce (OBE), Director of the International Centre: Researching child sexual exploitation, violence and trafficking, University of Bedfordshire
- Dr Beth Watts, Research Fellow, Herriot-Watt University
- Jason Stacey, Director of Policy, Research, Communications and International, YMCA England and Wales
- Jennifer Harris, Research Manager, Homeless Link
- Martin Houghton-Brown, CEO, Depaul UK
- Alexia Murphy, Director of Services, Depaul UK
- Simone Newman, Assistant Area Director, Depaul UK
- Melissa Noel, Project Manager – Camden Kaleidoscope, Depaul UK
- Kester Young, NE Nightstop Manager, Depaul UK

Lines of accountability:

- The Project Team comprises Sarah McCoy (Data, Evaluation and Research Manager), Rita Pilkington (Data and Evaluation Officer), Dan Dumoulin (Policy and Public Affairs Manager), and Ollie Wilson (Senior Communications and External Affairs Manager) and reports to the Committee
- All decisions made by the Committee must be unanimous
- Where unanimous agreement cannot be reached, issues will be escalated to the Chief Executive

Responsible for:

- Reviewing and signing-off all documentation for Depaul UK's Danger Zones research, including but not limited to:
 - Recruitment materials, such as participant information
 - Consent forms
 - Data collection tools, such as interview schedules
 - Draft and final reports
- Providing feedback to the Project Team on research design, processes and documentation
- Protecting and promoting the interests of potential and actual research subjects, including young people and practitioners
- Promoting professional responsibility and accountability across all aspects of the project
- Sharing academic and professional expertise as necessary
- Observing legal and ethical requirements to ensure the safety of all those associated with the research

Mode of Operation:

- Depaul UK's Data, Evaluation and Research Manager will be responsible for the coordination of all activities of the Ethics Committee
- Committee meetings will be held at Depaul UK's Central Office at Sherborne House, 34 Decima Street, London, SE1 4QQ
- The Ethics Committee will receive documentation for review and requests for comments within a realistic timeframe
- Decisions by the group will be communicated to members in writing within a 14-day period
- If circumstances deem it necessary, the Committee may seek advice from any other person they consider suitable to assist them with their decision
- Membership of the Committee does not automatically secure involvement with Depaul UK research activities beyond March 2018. Opportunities for further involvement will be discussed prior to the completion of the current project

APPENDIX G: FINAL QUESTIONNAIRE



YOUR EXPERIENCE OF TEMPORARY LIVING: QUESTIONNAIRE

Thank you for taking the time to complete our questionnaire about your experience of temporary accommodation. Your answers will help us understand where young people stay when they don't have a stable/long-term place to live.

Your contribution to this research is entirely anonymous. If you want to enter our prize draw to win up to **£100 shopping vouchers**, we'll need some personal details so we can get in touch if you win. But we'll store these separately to your completed questionnaire and won't use them for any other reason.

Please read each question carefully and pay special attention to any instructions you are given about how to respond. **Please only complete this questionnaire if you are 16-25 years old and have experience of not having a stable/long-term place to live.**

Our questions for you:

In the following questions we're asking about the first time you found yourself without somewhere stable to live. This might be when you left home for the first time, when you lost a place you were renting, or when you left somewhere else you were staying long-term (for more than six months).

1. Firstly, how old were you when you first found yourself without somewhere stable/long-term to live? (Please write how old you were in the space provided)

2. Which of the following best describes where you left? (Please tick one box only)

- | | |
|--|--|
| <input type="radio"/> I was living with my parents or other family members | <input type="radio"/> I was in prison or young offenders institution |
| <input type="radio"/> I was in foster care or other accommodation for children provided by the council | <input type="radio"/> I was living with friends on a long-term basis |
| <input type="radio"/> I was renting somewhere to live privately | Other - please tell us where you left in the space below: |
| <input type="radio"/> I was renting somewhere to live through the council | <input type="text"/> |
| <input type="radio"/> I was living in long-term supported accommodation (6 months or longer) | |
| <input type="radio"/> I was living in a house or flat that I own/owned | |

3. Why did you leave? (Please tick as many boxes as you need to)

- Relationship breakdown/arguments with who you were staying with
- To escape violent abuse
- To escape sexual abuse or exploitation
- To escape emotional or mental abuse
- To start a new life somewhere else
- You were asked to leave
- Where you were living was overcrowded
- You were evicted
- Bereavement (the loss of someone close to you)
- You lost your job or couldn't find a job
- Your benefits were reduced or cancelled
- You had mental health issues that affected your living arrangements
- Your use of drugs or alcohol affected your living arrangements
- Someone else's use of drugs or alcohol affected your living arrangements
- You were discriminated against because of your sexuality or gender identity
- Other - please tell us why you left in the space below:
- Don't know

For the next questions we're asking about all the times you've been without somewhere stable/long-term to live. This might include where you're staying now if it's only temporary.

4. Thinking of all the times you've been without somewhere stable/long-term to live, where have you stayed? (Tick the box next to all the places you have stayed)

- With family members
- With good/close friends
- With acquaintances/friends of friends
- With strangers (not through an organised service, such as Nightstop)
- With a member of the community through an organised service, such as Nightstop
- In a bed and breakfast
- In a small housing project/hostel for up to 10 people of all ages
- In a small housing project/hostel for up to 10 young people
- In a large housing project/hostel for more than 10 people of all ages
- In a large housing project/hostel for more than 10 young people
- Other - please tell us where else you've stayed in the space below:
- Don't know

5. Has the council ever placed you in temporary accommodation after a homelessness application?

- Yes No Don't know

IF YES: Where did the council place you? (If the council has placed you in more than one type of accommodation, please let us know by ticking more than one box)

- | | |
|---|---|
| <input type="radio"/> With a member of the community through an organised service, such as Nightstop | <input type="radio"/> In a <u>large</u> housing project/hostel for more than 10 <u>young people</u> |
| <input type="radio"/> In a bed and breakfast | Other - please tell us where the council placed you below: |
| <input type="radio"/> In a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> | <div style="border: 1px solid black; height: 40px; width: 100%;"></div> |
| <input type="radio"/> In a <u>small</u> housing project/hostel for up to 10 <u>young people</u> | |
| <input type="radio"/> In a <u>large</u> housing project for more than 10 people of <u>all ages</u> | <input type="radio"/> Don't know |

6. When you haven't had somewhere stable/long-term to live, have you ever done the following?

(Please tick as many boxes as you need to)



- | | |
|--|--|
| <input type="radio"/> Lied about/covered up your situation for a place to stay | <input type="radio"/> Committed a crime for somewhere to stay |
| <input type="radio"/> Attended an all night party for a place to stay | <input type="radio"/> Slept in a squat (a building you weren't legally allowed to be in) |
| <input type="radio"/> Stayed somewhere that made you feel unsafe or vulnerable | <input type="radio"/> Slept rough/on the streets |
| <input type="radio"/> Arranged to meet friends just for a place to stay | <input type="radio"/> Slept in a public place (e.g. in a train station or on public transport) |
| <input type="radio"/> Slept with or got with someone for a place to stay | <input type="radio"/> None of these |




7. Have you ever left somewhere you were staying because you felt you were making life difficult for who you were staying with?


- | | |
|--|----------------------------------|
| <input type="radio"/> Yes, several times | <input type="radio"/> No, never |
| <input type="radio"/> Yes, once or twice | <input type="radio"/> Don't know |

For questions 8 and 9, please think about all the places you've stayed that haven't been stable/long-term, including where you live now if you're only there temporarily.


8. Please read each question in the first column of the grid below and tick 'Yes' or 'No'. If you tick 'Yes', please tell us in what types of accommodation this has happened. If you've experienced the type of harm we mention in more than one type of accommodation, please tick all the boxes that apply.


<p>Whilst living somewhere temporary, have you ever been hurt or harmed in any way?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you ever been physically assaulted/abused/ bullied?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>




<p>Whilst living somewhere temporary, have you ever been sexually assaulted/abused/exploited?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you ever been mentally or emotionally abused/bullied?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you ever had your belongings stolen/damaged?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>




<p>Whilst living somewhere temporary, have you ever been pressured/encouraged to take drugs/drink alcohol?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
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9. Now please think about the support you have received whilst in temporary accommodation. Please read each question in the first column of the grid below and tick 'Yes' or 'No'. If you tick 'Yes', please tell us in what types of accommodation you've had the support we mention. If you've received the support we mention in more than one type of accommodation, please tick all the boxes that apply.

<p>Whilst living somewhere temporary, have you been supported financially (e.g. given money for food, travel etc.)?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
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<p>Whilst living somewhere temporary, have you had someone to talk to about your thoughts and feelings?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
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<p>Whilst living somewhere temporary, have you been supported to find more permanent accommodation?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you had help to find work, training or education?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you had help to access welfare or benefits?</p> <p><input checked="" type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>

<p>Whilst living somewhere temporary, have you ever had help to connect with your family/rebuild relationships?</p> <p><input type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you had your own private space to relax and be yourself?</p> <p><input type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Whilst living somewhere temporary, have you had help with life skills (e.g. budgeting and cooking)?</p> <p><input type="radio"/> Yes </p> <p><input type="radio"/> No</p>	<ul style="list-style-type: none"> <input type="radio"/> When I was staying with family members <input type="radio"/> When I was staying with good/close friends <input type="radio"/> When I was staying with acquaintances/friends of friends <input type="radio"/> When I was staying with strangers <input type="radio"/> When I was staying with a member of the community through an organised service, such as Nightstop <input type="radio"/> When I was staying in a bed and breakfast <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>small</u> housing project/hostel for up to 10 <u>young people</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 people of <u>all ages</u> <input type="radio"/> When I was in a <u>large</u> housing project/hostel for more than 10 <u>young people</u> <p>If the type of accommodation you were staying in isn't in this list, please write it here:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>

10. What impact did not having a stable/long-term place to live have on the following?

(Please tick one box per row)

	It made much better	It made it slightly better	It didn't have any impact	It made it slightly worse	It made it much worse
Your physical health/wellbeing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your mental and/or emotional health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your ability to get/hold down a job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your relationships (e.g. with friends or family)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Do you live somewhere stable/long-term now? This is somewhere you have been or will be for more than 6 months.

Yes No

IF YES: Please tell us where you were living before you found your long-term accommodation and who helped you find it.

Finally, for analysis purposes only, we need to ask some questions about you. We won't be able to identify you from your answers.

12. Which service gave you this questionnaire to complete?

(Please write the name of the service below)

13. How old are you? (Please write your age in the space provided)

14. How would you describe your gender? (Please tick one box only)

Male Transgender
 Female I'd prefer not to say

15. What is your sexual orientation? (Please tick one box only)

- | | |
|--------------------------------------|---|
| <input type="radio"/> Straight | <input type="radio"/> Undecided |
| <input type="radio"/> Gay or lesbian | <input type="radio"/> Other |
| <input type="radio"/> Bisexual | <input type="radio"/> I'd prefer not to say |

16. How would you describe your ethnicity? (Please tick one box only)

- | | |
|--|--|
| <input type="radio"/> White: British | <input type="radio"/> Asian/Asian British: Other |
| <input type="radio"/> White: Irish | <input type="radio"/> Mixed: White + Black Caribbean |
| <input type="radio"/> White: Other | <input type="radio"/> Mixed: White + Black African |
| <input type="radio"/> Black/Black British: African | <input type="radio"/> Mixed: White + Asian |
| <input type="radio"/> Black/Black British: Caribbean | <input type="radio"/> Mixed: Other |
| <input type="radio"/> Black/Black British: Other | <input type="radio"/> Gypsy/Irish traveller |
| <input type="radio"/> Asian/Asian British: Indian | <input type="radio"/> Other ethnic origin |
| <input type="radio"/> Asian/Asian British: Pakistani | <input type="radio"/> I'd prefer not to say |
| <input type="radio"/> Asian/Asian British: Bangladeshi | |

17. Have you ever been in care/a looked after child?

- | | |
|---------------------------|--------------------------|
| <input type="radio"/> Yes | <input type="radio"/> No |
|---------------------------|--------------------------|

18. Do you have any of the following? (Please tick all that apply)

- | | |
|---|---|
| <input type="radio"/> A physical disability | <input type="radio"/> A long-term dependency on drugs or alcohol (one year or more) |
| <input type="radio"/> A learning disability | <input type="radio"/> None of these |
| <input type="radio"/> Long-term mental health issues (one year or more) | <input type="radio"/> I'd prefer not to say |

That's all the questions we need to ask you. Thank you so much for your time.

If you'd like to be entered into our prize draw to **win up to £100 of shopping vouchers**, don't forget to leave your name and contact details on the following page.

APPENDIX H: **PARTICIPATING ORGANISATIONS**

- Caritas Anchor House, London
- Marsha Phoenix Memorial Trust, London
- Evolve Housing and Support, London
- Your Homes Newcastle, Newcastle
- GIPSIL, Leeds
- CHS Group, Cambridgeshire
- YMCA Norfolk, Norfolk
- Homegroup, National
- Roundabout, Sheffield
- Nightstop Edinburgh
- Nightstop Flintshire, Denbighshire and Conway
- Nightstop Hertfordshire
- Sussex Nightstop
- MHS Homes, Kent
- Stonewater, National
- Axiom Housing, Midlands
- Cardinal Hume Centre, London
- Hightown Housing, Hertfordshire,
- Bedfordshire, Buckinghamshire and Berkshire
- St Petroc's Society, Cornwall
- St Basils, West Midlands
- Key Project, South Tyneside
- The Society of St James, Hampshire
- Sovereign Housing Association, South and South West England
- CCP, Worcestershire




WE HELP YOUNG PEOPLE AFFECTED BY HOMELESSNESS IN THE UK

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 @DepaulNightstop

 Depaul UK

 Nightstop UK

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